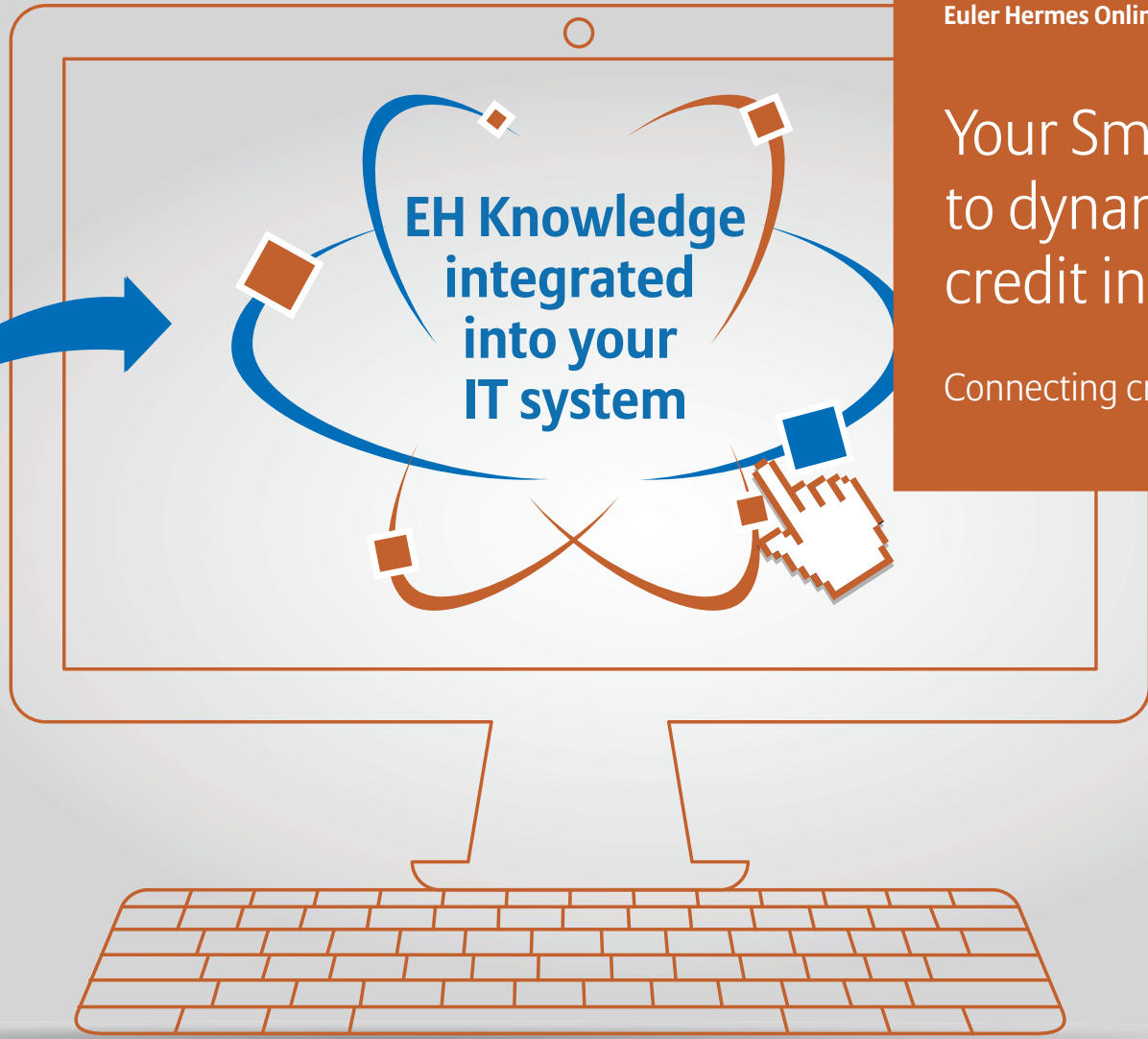


EH SmartLink



Euler Hermes Online Services

Your SmartLink
to dynamic
credit insurance

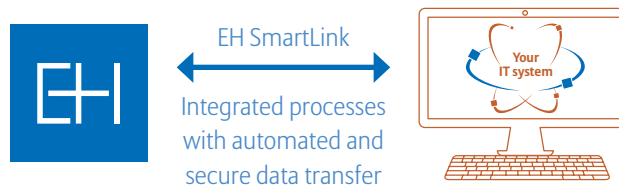
Connecting credit insurance

www.eulerhermes.co.za



What is EH SmartLink?

EH SmartLink is a streamlined and automated secure link between your Euler Hermes online policy management and your system.



It is designed for companies that manage hundreds of credit limits as part of their business operations. EH SmartLink complements your credit insurance and makes it easier and faster for your business to receive our support for your credit management activities.

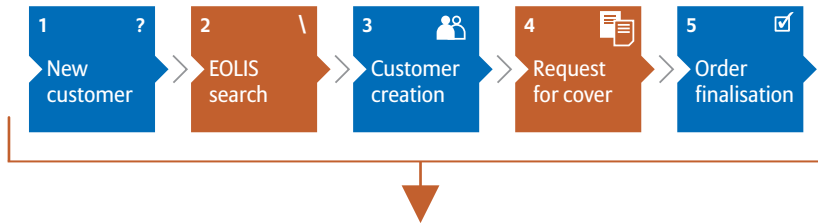
Connecting EH SmartLink to your world means:

- 100% of your credit limits integrated in real time in your credit management system
- Easy implementation with your own propriety credit management system or one from SAP®, Oracle®, Microsoft® or another provider; it is already integrated with some system add-ons available on the market
- A credit management solution that saves you time and eliminates the need to manually enter information on a regular basis
- A dedicated team of experts to provide you with ongoing support for process design and maintenance

You can manage all your daily credit management operations from your own IT system

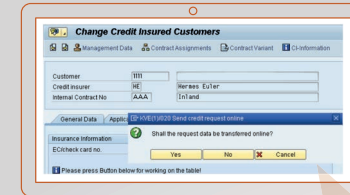
By using EH SmartLink, all of your core exchanges with Euler Hermes can be streamlined and managed right from your own IT system.

Conventional credit insurance policy operations:

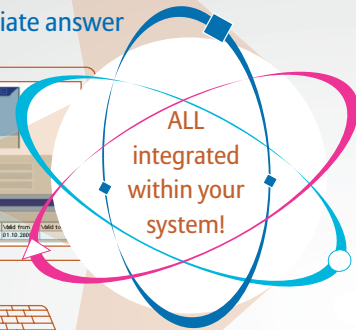
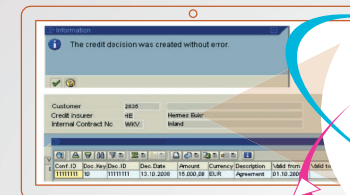


With EH SmartLink you have every operation in your own system

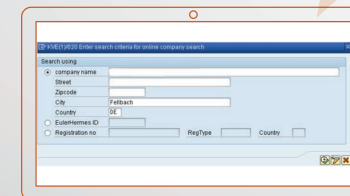
✓ You can easily request credit limits online...



i ... and receive an immediate answer




🔍 You can search for information on your prospect or buyer




Where Euler Hermes owns sufficient information about the business partner, a limit can be approved immediately. From that moment on, the trade credit is insured according to policy conditions.

(These are examples of screens within a SAP® environment – note that EH SmartLink can be set up on any kind of ERP system)

 You can set up automatic preconfigured reports to support the management and steering of your global risk portfolio such as:

- Report of expired time limits
- Report on new and increased credit limit request
- Report on credit insured customer overview

 You can also set up alerts such as:

- Actual outstanding invoices are exceeding the Euler Hermes cover
- New credit limit requests to be made
- Actual outstanding invoices are lower than the Euler Hermes cover

Depending on your business and the requirements of your organisation, we will offer advice on which alerts should be automated and how often limit requests should be made.

High level of security



EH SmartLink uses XML and web service technology to establish a direct and secure link between your IT system and Euler Hermes.

All of your information is optimally encrypted using Secure Sockets Layer (SSL) technology. Forgery-proof authentication with EH SmartLink is another guarantee that data exchange only takes place with Euler Hermes.

Implementing EH SmartLink within your company's credit management system is simple!

It doesn't matter which IT system your company uses. We have a well-trained, knowledgeable team that can answer your questions and help ensure a smooth implementation of the tool.



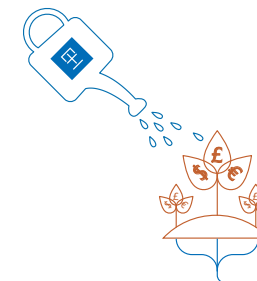
Once you have EH SmartLink, we will continue to provide ongoing support through a **dedicated Euler Hermes consultant**.

With EH SmartLink:

- No need to log in
- Easy identification of leads in real time
- Up-to-date customer database
- Creditworthiness of your buyers and prospects is regularly checked against up-to-date information
- Automatically monitor updates to your customer portfolio
- Immediate credit to your customers

EH SmartLink brings you:

Simplicity	Speed	Accuracy	Proactivity
Automate your credit management process in one unique tool	Noticeably reduce the time and effort of manually entering information	Set up automatic data input to insure up-to-date credit information	Manage your alerts for immediate reaction to customer inquiries



By optimising your risk management process EH SmartLink enables your business to grow efficiently

Find out more about EH SmartLink at www.eulerhermes.co.za/en/smartlink

Euler Hermes Online Services

Managing risks; maximising opportunity

Euler Hermes has created a range of bespoke online services that maximises the use of its knowledge and gives customers of all sizes a tangible competitive advantage, regardless of the sector or country in which they operate. To find out which of our services best suits your needs, please visit our website.



Go to eulerhermes.com/smartlink